

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 28th day of November 2018

C.G.No:291 /2018-19/ Nellore Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Technical)
Independent Member

Between

G. Sridhar Kumar,
Kothapeta,
Rapur,
Nellore Dt.

Complainant

AND

1. AAO/O/Gudur
2. AE/Rapur
3. ADE/O/Gudur Rurals
4. DE/O/Gudur

Respondents

ORDER

1. Complainant filed a petition before the Forum regarding Revision of CCbill for the complainant service by withdrawing an amount of Rs.1,225/- which was already paid by him on 15.02.2012.
2. Respondent No: 1 had submitted his written submission to the Forum stating that on the complainant's service connection a case booked under Additional Load for an assessment amount of Rs.1325/- and same was including in the C.C Bill in the month of 06/2018. As the complainant had produced the payment receipt for Rs.1225/- vide PR.No.120889, Dt.15/02/12, the same was verified and the payment of Rs.1325/- was updated in MATs, the contracted load was also enhanced and the raised amount towards Additional Load

C.G.No:291/2018-19/Nellore Circle

0 **DESPATCHED**
29/11/18

Rs.1325/- was credited to the complainant vide RJ.No.31/Oct-2018 and the case was closed in MATs.

3. Complainant himself made a phone call to the Forum and expressed his satisfaction on 12.11.2018 at 10.20 AM.
4. Since the grievance of the complainant was resolved by the Respondents, accordingly the case is disposed off in favour of the Complainant.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the 28th day of November 2018.

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Orders



Secretary to the Forum

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.
Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT
Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor,
Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.
Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills,
Lakdikapool, Hyderabad- 500 004.